

I did not receive the e-mail with my order confirmation. How do I get my pattern?

Ik heb geen e-mail ontvangen met mijn bestelling. Hoe krijg ik nu het patroon?

First answer these questions.

- Did you type your e-mail correct?
- Did you check your spam box?

Geen eerst antwoord op deze vragen.

- *Weet u zeker dat uw e-mail juist is ingevoerd?*
- *Heeft u reeds in uw spam box gekeken?*

If the answer to both questions is yes. Follow these steps.

Indien het antwoord op bovenstaande vragen bevestigend is, volg dan de volgende stappen.

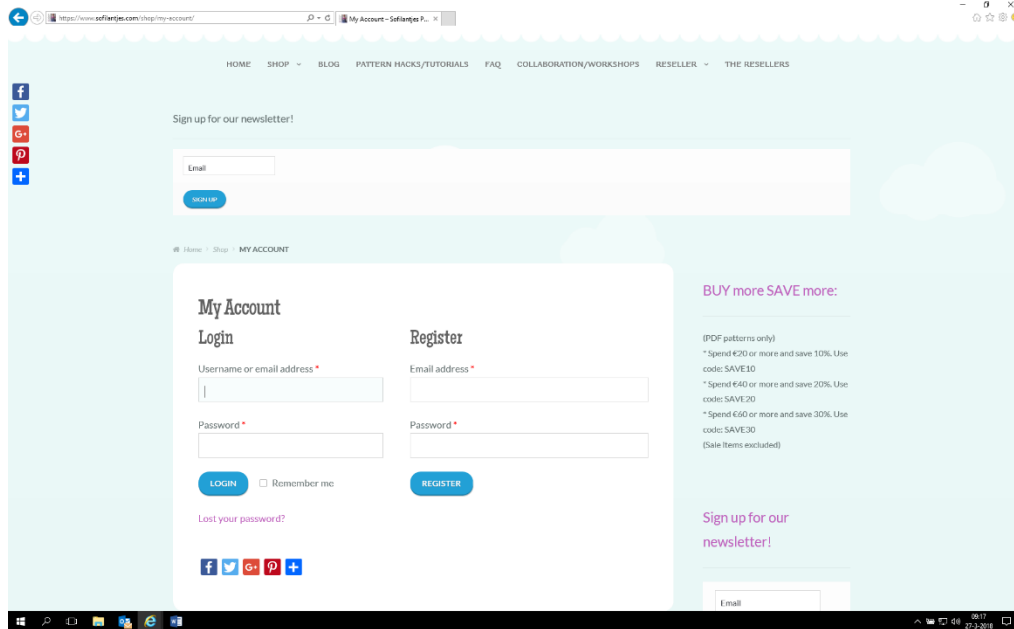
Go to the website and click My Account (top right menu).

Ga naar de website en kies My Account (menu, rechts bovenin)

The screenshot shows the Sofiantjes Patterns website. The browser address bar displays 'https://www.sofiantjes.com/'. The website header includes a search bar, a shopping cart showing '0.00 € 0 items', the logo 'Sofiantjes Patterns', and navigation links: 'About', 'My Account', and 'Affiliate Area'. The 'My Account' dropdown menu is open, showing 'My Orders', 'My Downloads', and 'THE RESELLERS'. A red arrow points to the 'My Account' link with the text '^CLICK ^'. Below the header is a newsletter sign-up form with an 'Email' input field and a 'SIGN UP' button. The main content area features a 'Welcome to our shop' banner with images of children in various dresses. Below the banner are promotional offers: 'BUY MORE SAVE MORE (PDF patterns only): * Spend €20 or more and save 10%. Use code: SAVE10 * Spend €30 or more and save 20%. Use code: SAVE20 * Spend €40 or more and save 30%. Use code: SAVE30 (Sale items excluded. Total excl. Taxes)'. A 'GO SHOPPING' button is located at the bottom of the promotional section. The browser's taskbar at the bottom shows the date and time as '09:17 27-3-2018'.

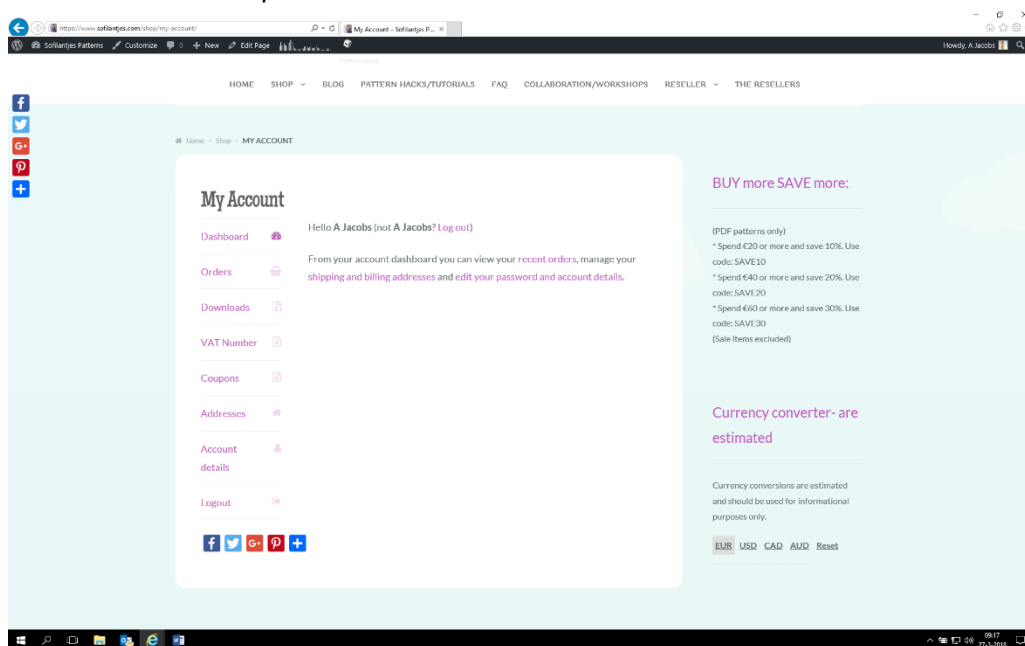
Log in to your account. Use your Username or e-mail and chosen password to log in. If you forgot your password. Click Lost your password.

Log in op uw account. Gebruik hiervoor uw gebruikersnaam of email adres en het gekozen wachtwoord. Indien u het wachtwoord niet meer weet, vraag dan een nieuwe aan door te kiezen voor Lost your password.



When you are logged in you can choose Orders to see your finalized orders and ordernumbers. Choose Downloads to see your pattern files.

Wanneer u ingelogd bent kunt u via Orders uw eerdere bestellingen bekijken. Kies voor Downloads om uw patroonbestanden te zien.



Now you have found your pattern files. Click the purple boxes to download the file you need.

Nu heeft u uw patroonbestanden gevonden. Druk op de paarse buttons om de patroonbestanden die u wenst, te downloaden.

HOME SHOP BLOG PATTERN HACKS/TUTORIALS FAQ COLLABORATION/WORKSHOPS RESELLER THE RESELLERS

Home Shop My Account DOWNLOADS

Downloads

- Dashboard
- Orders
- Downloads
- VAT Number
- Coupons
- Addresses
- Account details
- Logout

| Product | Downloads remaining | Expires | Download |
|---|---------------------|---------|--|
| Omni Tempore Adult Unisex XS to XXXL (NL) | ∞ | Never | OMNI-TEMPORE- INSTRUCTIES- ADULT-NL.PDF |
| Omni Tempore Adult Unisex XS to XXXL (NL) | ∞ | Never | OMNI-TEMPORE- ADULT- PATTERN- PIECES-1.PDF |
| Omni Tempore Adult Unisex XS to XXXL (NL) | ∞ | Never | OMNI-TEMPORE- ADULT-AD- SIZE.PDF |
| Iridis Wrap Dress 12m-14y | ∞ | Never | IRIDIS WRAP DRESS ZIP FILE |

BUY more SAVE more:

(PDF patterns only)
* Spend €20 or more and save 10%. Use code: SAVE10
* Spend €40 or more and save 20%. Use code: SAVE20
* Spend €60 or more and save 30%. Use code: SAVE30
(Sale Items excluded)

Currency converter- are estimated

Currency conversions are estimated and should be used for informational purposes only.

EUR USD CAD AUD Reset