

I did not receive the e-mail with my order confirmation. How do I get my pattern?

Ik heb geen e-mail ontvangen met mijn bestelling. Hoe krijg ik nu het patroon?

First answer these questions.

- Did you type your e-mail correct?
- Did you check your spam box?

Geen eerst antwoord op deze vragen.

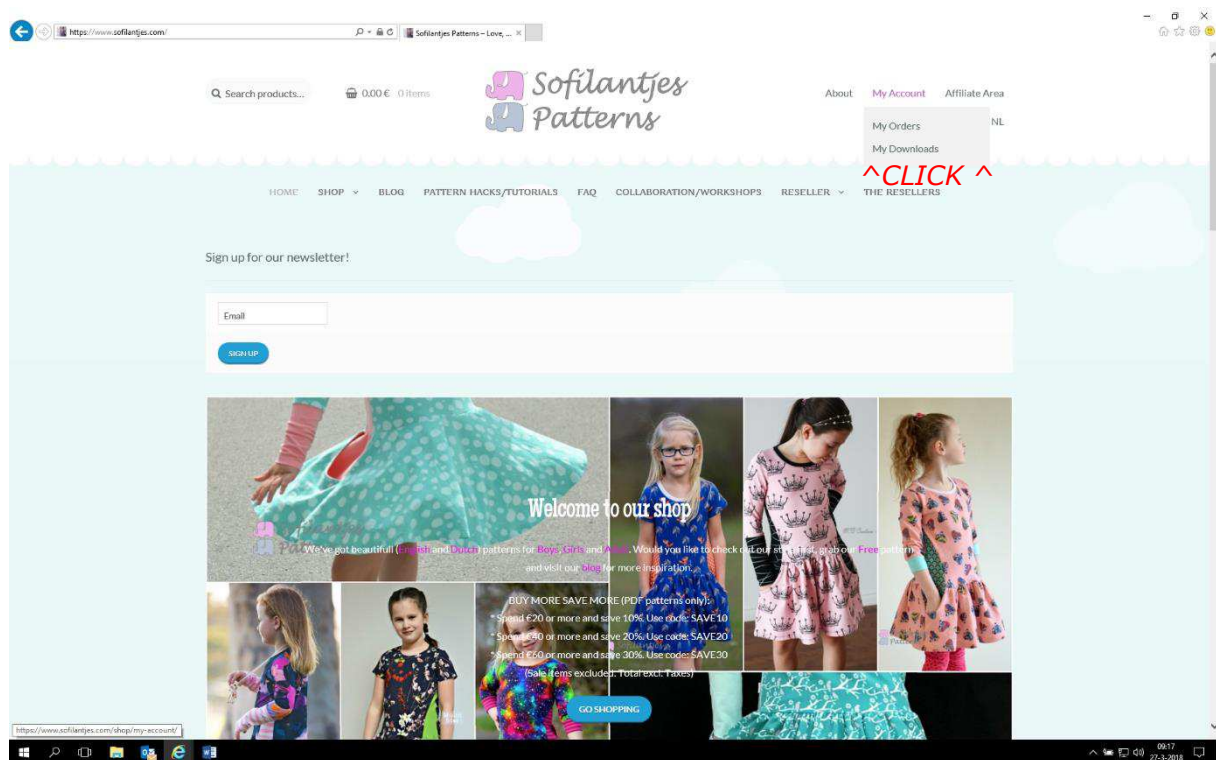
- *Weet u zeker dat uw e-mail juist is ingevoerd?*
- *Heeft u reeds in uw spam box gekeken?*

If the answer to both questions is yes. Follow these steps.

Indien het antwoord op bovenstaande vragen bevestigend is, volg dan de volgende stappen.

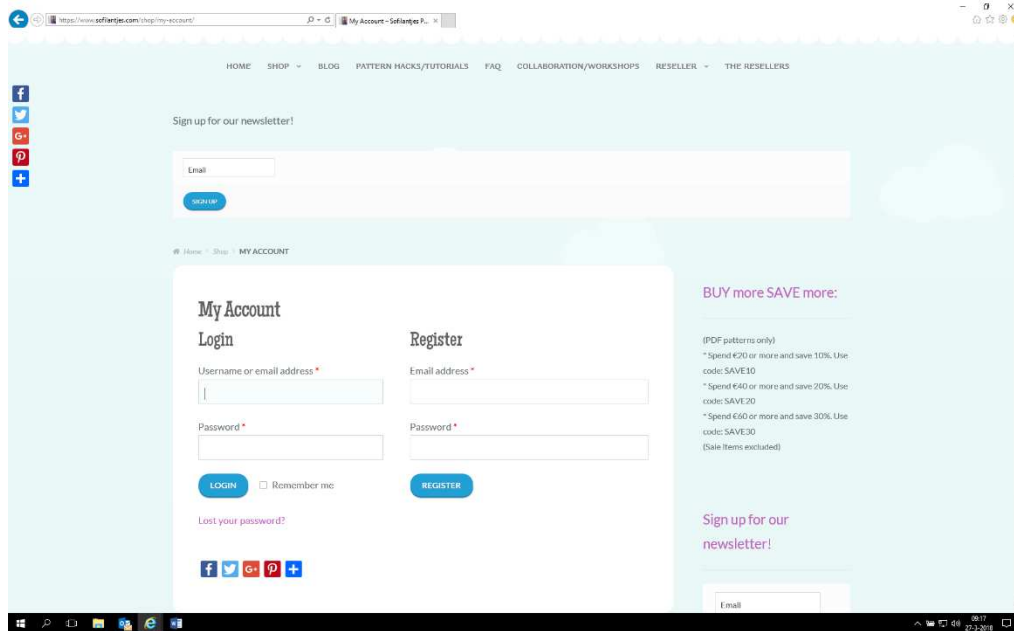
Go to the website and click My Account (top right menu).

Ga naar de website en kies My Account (menu, rechts bovenin)



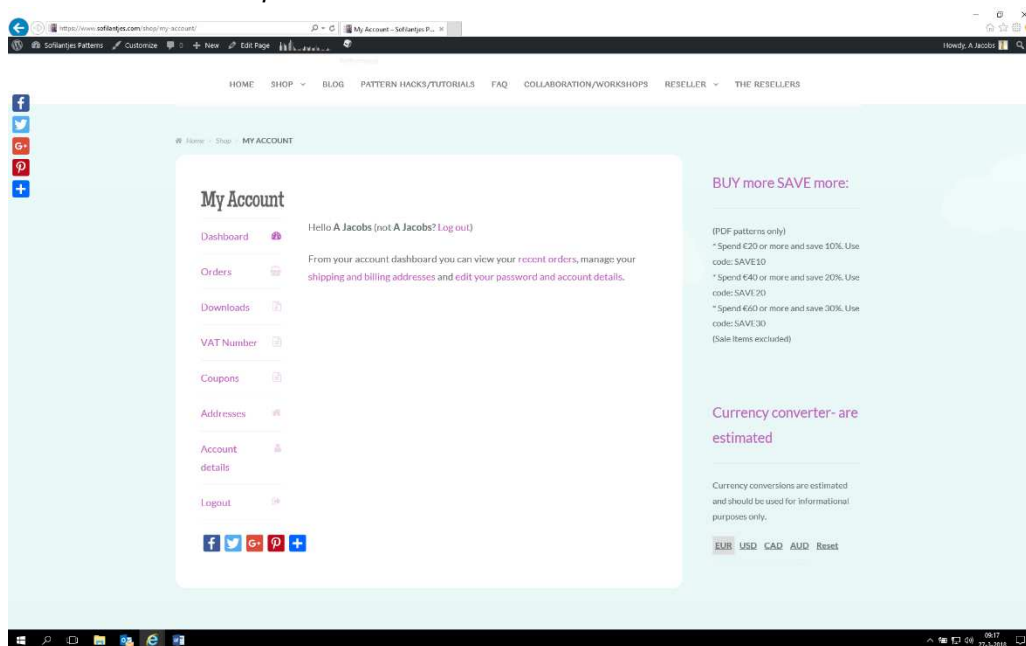
Log in to your account. Use your Username or e-mail and chosen password to log in. If you forgot your password. Click Lost your password.

Log in op uw account. Gebruik hiervoor uw gebruikersnaam of email adres en het gekozen wachtwoord. Indien u het wachtwoord niet meer weet, vraag dan een nieuwe aan door te kiezen voor Lost your password.



When you are logged in you can choose Orders to see your finalized orders and ordernumbers. Choose Downloads to see your pattern files.

Wanneer u ingelogd bent kunt u via Orders uw eerdere bestellingen bekijken. Kies voor Downloads om uw patroonbestanden te zien.



Now you have found your pattern files. Click the purple boxes to download the file you need.

Nu heeft u uw patroonbestanden gevonden. Druk op de paarse buttons om de patroonbestanden die u wenst, te downloaden.

The screenshot shows the 'Downloads' page on the Soflanjes Patterns website. The page is titled 'Downloads' and features a table with the following columns: Product, Downloads remaining, Expires, and Download. The table lists four items:

Product	Downloads remaining	Expires	Download
Omni Tempore Adult Unisex XS to XXXL (NL)	∞	Never	OMNI-TEMPORE- INSTRUCTIES- ADULT-NL.PDF
Omni Tempore Adult Unisex XS to XXXL (NL)	∞	Never	OMNI-TEMPORE- ADULT- PATTERN- PIECES-1.PDF
Omni Tempore Adult Unisex XS to XXXL (NL)	∞	Never	OMNI-TEMPORE- ADULT-AD- SIZE.PDF
Iridis Wrap Dress 12m-14y	∞	Never	IRIDIS WRAP- DRESS ZIP FILE

On the right side of the page, there is a 'BUY more SAVE more:' section with the following text:

(PDF pattern only)
* Spend €20 or more and save 10%. Use code: SAVE10
* Spend €40 or more and save 20%. Use code: SAVE20
* Spend €60 or more and save 30%. Use code: SAVE30
(Sale Items excluded)

Below this is a 'Currency converter- are estimated' section with the text: 'Currency conversions are estimated and should be used for informational purposes only.' and a list of currencies: EUR, USD, CAD, AUD, and a 'Reset' button.